## GOVERNMENT OF THE DISTRICT OF COLUMBIA POSITION VACANCY ANNOUNCEMENT

## CHILD AND FAMILY SERVICES AGENCY OFFICE OF HUMAN RESOURCES

ANNOUNCEMENT NO.: CFSA-03-66 POSITION: Clerical Assistant, DS-303-07

IF "OPEN UNTIL FILLED," FIRST SCREENING DATE: SALARY RANGE: \$28,442–\$37,334 Per Annum

TOUR OF DUTY: 8:15 a.m. - 4:45 p.m. Monday - Friday

WORKSITE: WASHINGTON, D.C. AREA OF CONSIDERATION: DEPT WIDE

PROMOTION POTENTIAL: NONE NO. OF VACANCIES: ONE (1)

AGENCY: CHILD & FAMILY SERVICES AGENCY (CFSA), OPDD, LMA, Child Placement Agency Monitoring Division

DURATION OF APPOINTMENT: [X) Permanent [] Term (13 months to 4 years) NTE: Four (4) years [] Temporary (Up to 1 year, Not-to-Exceed) \_\_\_\_\_\_

[X] This position IS in the collective bargaining unit represented by <u>AFSCME Local 2401</u> and you may be required to pay an agency service fee through an automatic payroll deduction.

[ ] This position IS NOT in a collective bargaining unit.

RESIDENCY PREFERENCE AMENDMENT ACT OF 1988: An applicant for a position in the Career Service or for an attorney position (DS-905) in the Excepted Service who is a bona fide resident of the District of Columbia AT THE TIME OF APPLICATION, may claim a hiring preference over a non-resident applicant by completing the D.C. 2000RP, Residency Preference for Employment Form, and submitting it with the D.C. 2000, Application for Employment. To be granted preference, an applicant must: (1) be qualified for the position; and (2) submit a claim form at the time of application. Except for employees entitled by law to preference, preference will not be granted unless the claim is made at the time of application.

BRIEF DESCRIPTION OF DUTIES: The incumbent receives all visitors and telephone calls for the supervisor; directs calls to appropriate office or individual. Responds to requests for information regarding office functions. Prepares responses to correspondence or transmits to appropriate office/individual for response. Reviews outgoing correspondence for proper format and conformance with procedural instructions. Maintains a control record of incoming and outgoing correspondence/action documents. Maintains the filling system for CFSA records. Maintains the time and attendance records for staff and coordinates submission to the payroll office. Serves as the Division liaison regarding staff inquiries concerning general human resources and payroll questions. Provides administrative support by typing reports, letters and memoranda. Provides direct assistance to various Specialists or Analysts by performing specific duties or special projects. Identifies issues, problems, conditions and alternate solutions, based on the applicable rules, regulations and procedures. Schedules appointments or refers calls to appropriate staff. Maintain office supplies, including ordering and distributing supplies requested by the staff.

**QUALIFICATION REQUIREMENTS:** One (1) Year of specialized experience equivalent to at least the next lower grade, which has equipped the applicant with the particular knowledge, skills, and abilities to perform successfully the duties of the position and that is typically in or related to the work of the position to be filled.

AN EOUAL OPPORTUNITY EMPLOYER

D.C. Standard Form 1226 (Revised 9/93)

## SUBMISSION OF RANKING FACTORS

The following ranking factors will be used in the evaluation process. All applicants <u>MUST</u> respond to the ranking factors **ON A SEPARATE SHEET OF PAPER.** Please describe specific incidents of sustained achievements from your experience that show evidence of the level at which you meet the ranking factors that have been determined to be of importance for the position for which you are applying. You may refer to any experience, education, training, awards, outside activities, etc., that indicate the degree to which you possess the job-related knowledge, skills, and abilities described in the ranking factors. The information given in response to the ranking factors should be complete and accurate to the best of your knowledge. **FAILURE TO RESPOND TO ALL RANKING FACTORS MAY ELIMINATE YOU FROM CONSIDERATION.** 

- 1. General knowledge of CFSA goals, mission and organizational structure to provide the necessary assistance to CFSA staff;
- 2. Skill in oral and written communication;
- 3. Knowledge and skill to recognize problems, collect necessary information, discern facts and resolve issues based on application or interpretation of established guidelines;
- 4. General knowledge of grammar, spelling, punctuation and CFSA formats; and

5. Skill in operating a typewriter and a personal computer.

<u>DRUG-FREE WORK PLACE ACT OF 1988:</u> "PURSUANT TO THE REQUIREMENTS OF THE DRUG-FREE WORKPLACE ACT OF 1988, THE INDIVIDUAL SELECTED TO FILL THIS POSITION WILL, AS A CONDITION OF EMPLOYMENT, BE REQUIRED TO NOTIFY HIS OR HER IMMEDIATE SUPERVISOR, IN WRITING, NO LATER THAN FIVE (5) DAYS AFTER CONVICTION OF OR A PLEA OF GUILTY TO A VIOLATION OF ANY CRIMINAL DRUG STATUE OCCURING IN THE WORKPLACE."

APPLICATIONS SUBMITTED FOR CONSIDERATION WILL NOT BE RETURNED TO THE APPLICANT, EXCEPT

APPLICATIONS RECEIVED OUTSIDE THE AREA OF CONSIDERATION OR AFTER THE CLOSING DATE.

HOW TO APPLY: ALL APPLICANTS, AGENCY EMPLOYEES AND OTHER D.C. GOVERNMENT EMPLOYEES MUST SUBMIT THE DISTRICT OF COLUMBIA GOVERNMENT EMPLOYMENT APPLICATION, DC 2000.

MAIL TO: Child and Family Services Agency WALK-INS: 955 L'Enfant Plaza, 5<sup>th</sup> Flo

Child and Family Services Agency WALK-INS: 955 L'Enfant Plaza, 5<sup>th</sup> Floor Office of Human Resources Washington, D.C. 20024

TO APPLY: Washington, DC 20024

<u>FAX TO:</u> (202) 727-5750 <u>TELEPHONE:</u> (202) 724-7373

IN ACCORDANCE WITH THE DC HUMAN RIGHTS ACT OF 1977, AS AMENDED, DC CODE SECTION 2.1401.01 et seq.,

IN ACCORDANCE WITH THE DC HUMAN RIGHTS ACT OF 1977, AS AMENDED, DC CODE SECTION 2.1401.01 et seq., ('THE ACT") THE DISTRICT OF COLUMBIA DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, RELIGION, NATIONAL ORIGIN, SEX, AGE, MARITAL STATUS, PERSONAL APPEARANCE, SEXUAL ORIENTATION, FAMILIAL STATUS, FAMILY RESPONSIBLILITIES, MATRICULATION, POLITICAL AFFILIATION, DISABILITY, SOURCE OF INCOME, OR PLACE OF RESIDENCE OR BUSINESS. DISCRIMINATION IN VIOLATION OF THE ACT WILL NOT BE TOLERATED. VIOLATORS WILL BE SUBJECT TO DISCIPLINARY ACTION.

SALARY REDUCTION OF REEMPLOYED ANNUITANTS: An individual selected for employment in the District government on or after January 1, 1980, who is receiving an annuity under any District government civilian retirement system, shall have his or her pay reduced by the amount of annuity allocable to the period of employment.

OFFICIAL JOB OFFERS ARE MADE ONLY BY THE OFFICE OF HUMAN RESOURCES